



## Junior Service Specialist

### **About OPPO:**

A global pioneer in technology innovation, OPPO provides cutting-edge devices and services to empower users in an intelligently connected future.

The OPPO brand was first registered in 2001 and OPPO was officially incorporated in 2004. To date, OPPO has expanded its business presence to more than 40 countries and regions, with over 400,000 sales outlets worldwide. With nine Intelligent Manufacturing Centers, six Research Divisions, four R&D Centers and a London-based Global Design Center, OPPO has more than 40,000 employees around the world. OPPO was awarded as “Most Respected Chinese Company” by The Economic Observer in 2018 for the third consecutive year and was also included on Boston Consulting Group’s “2018 BCG Global Challengers” list. Also in 2018, OPPO received the Canstar Blue “Most Satisfied Customers” award for the second year in a row. In 2019, OPPO earned a spot on the “Top 50 Chinese Global Brands” ranking by BrandZ™, the leading global authority on brand power.

### **About the job:**

We are currently looking for fresh talents to empower our Italy HQ in Milan, that are willing to move their first steps in the world of After Sales in a fast paced and fast-growing environment.

The Junior Service Specialist that we’re looking for will take care of the following activities:

1. According to the service network planning, manage the construction of local service stores and spare parts storage; Spare parts orders and Inventory management;
2. Delivery management of spare parts, progress control for maintenance;
3. Manage the service stores and back-end store, provide consumers with high-quality services and be responsible for their satisfaction;
4. Responsible for the internal compliance control and budget management, support the achievement of national operational goals;
5. Coordinate with MKT to promote offline service and broadcast service reputation;
6. regular communication with KA and operator’s service team, maintain good relationships and support to improve customer satisfaction.

### Requirements:

- Strong execution, steadfast and serious, proactive;
- Excellent communication and coordination skills;
- good sense of service and teamwork spirit;
- Familiar with office software: Word, Excel, PPT;
- Fluent in Italian and English. Knowledge of Chinese will be considered as a plus.

Are you ready to embrace the challenge? Join us and let’s grow together!